

Hyslop Dental

James Hyslop and his wife Emma returned to the UK in 2009 in search of a practice to make their own. It was time to put down some roots, particularly for James who had travelled extensively with his career in the Royal Army Dental Corp followed by a spell in Cape Town studying for a Masters in Periodontology.

Emma reflects on their move back to the UK, "We came back from South Africa, with an idea to buy a practice. However, finding the right one took a lot longer than we thought." The prize for their patience and long search was an attractive red brick, double fronted Victorian building in Southport, home to a well-established, 3 surgery NHS dental practice, whose history could be traced back at least sixty years.

It was not long before Emma and James embarked on their first project, to convert the kitchen at the back of the building into a fourth surgery. For advice on surgery design and equipment provision, the Hyslops turned to Simon Pearce at McKillop Dental Equipment Ltd, also based in Southport. Emma explains their rationale, "Having Simon on board was invaluable, he knew more about the building than we did at that stage and was able to take care of the whole design and installation package. This was an enormous help as my background is in marketing rather than dentistry and James was extremely busy with patients."

With the new fourth surgery up and running, Emma and James set their sights on the second phase of their planned improvements, to transform two more surgeries. James completed his Diploma in Implant Dentistry from the Royal College of Surgeons in 2013. He explains, "The implant part of the



business was going from strength to strength but I was finding that sending patients to Altrincham for scans, along with the 10 day wait for results, was not viable in the long term. I wanted to move to offering 'Same Day Teeth', where patients can receive a restorative bespoke crown, prepared and fixed in a few hours or full arch dental implants within a day. We needed to invest in our own CT scanner and to refurbish my surgery into the state-of-the-art environment discerning patients expect today."

Once again Emma and James turned to McKillop. Emma recalls, "We decided to overhaul the surgery next door to James' first. It was always part of the bigger picture to update them both and it meant that when this was completed James could move in while we tackled his room. James has the largest surgery with an enormous bay window but the existing configuration meant the layout of the whole room needed to be rethought. Simon cleverly designed the room to include an entrance area, separate room for the 3D Cone Beam scanner and a small office at the back that we affectionately call James' 'man cave'."

Choosing the all-important dental

chair was a big decision for James. Opting for the Cleo II, James explains his choice, "Modern dentistry and particularly implant work involves plenty of dialogue with the patient. The upright position of the Cleo II allows this communication to take place with the dentist and patient sitting next to each other. This position is much less intimidating for the patient and can help dispel nerves and anxieties whilst being ideal for viewing scans on the TV screen opposite or for handling implant materials. I also find that during long treatments, enabling the patient to sit completely upright for short periods of recovery is beneficial. Elderly patients certainly find access much easier than more traditional style chairs. From experience, I know Belmont chairs are real workhorses too, having reupholstered a fifteen year old Belmont for one of our other surgeries, it now has many more years of life left in it."

Together with new Amtico flooring and decoration in the reception and waiting room areas, the result of Emma and James' endeavours is now a completely transformed practice interior.

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